



Designer Series Undercounter Refrigeration

Use and Care Guide



CLEANING, MAINTENANCE,
AND MORE



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Customer Care

The model and serial number are printed on the enclosed product registration card. Both numbers are also listed on the product rating plate. Refer to pages 6–7 for rating plate location. For warranty purposes, you will also need the date of installation and name of your authorized Sub-Zero dealer. Record this information below for future reference.

SERVICE INFORMATION

Model Number
Serial Number
Date of Installation
Certified Service Name
Certified Service Number
Authorized Dealer
Dealer Number

If your product ever needs attention, be sure to use a Sub-Zero Factory Certified Service provider recommended by our Customer Care Center, or select one from our list of providers available at subzero.com/locator. All Factory Certified Service providers are carefully selected and thoroughly trained by us.

Important Note

To ensure this product is installed and operated as safely and efficiently as possible, take note of the following types of highlighted information throughout this guide:

IMPORTANT NOTE highlights information that is especially important.

CAUTION indicates a situation where minor injury or product damage may occur if instructions are not followed.

WARNING states a hazard that may cause serious injury or death if precautions are not followed.

IMPORTANT NOTE: Throughout this guide, dimensions in parentheses are millimeters unless otherwise specified.

IMPORTANT INSTRUCTIONS

⚠ WARNING

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

⚠ WARNING

Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

⚠ WARNING

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.


⚠ WARNING

Do not expose this appliance to rain.

⚠ WARNING

This appliance is only intended for residential use.

⚠ WARNING

- This appliance contains flammable refrigerant and must be handled, installed, serviced, and decommissioned by authorized personnel. Once decommissioned, consult local authorities for disposal instructions.
- To minimize the risk of ignition due to improper installation, replacement parts, or service procedures, only refrigeration technicians with flammable refrigerant training who are aware of the dangers of dealing with high voltage electricity and refrigerant under pressure are allowed to work on this equipment.
- Do not damage the refrigeration circuit when installing, maintaining, or servicing the unit.
-  This symbol indicates risk of fire/flammable materials.

⚠ CAUTION

Incorporated ice makers must be installed by the manufacturer or its service agent.

⚠ WARNING

Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

IMPORTANT INSTRUCTIONS

WARNING

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.

WARNING

DANGER: Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves and drawer dividers in place so that children may not easily climb inside.

WARNING

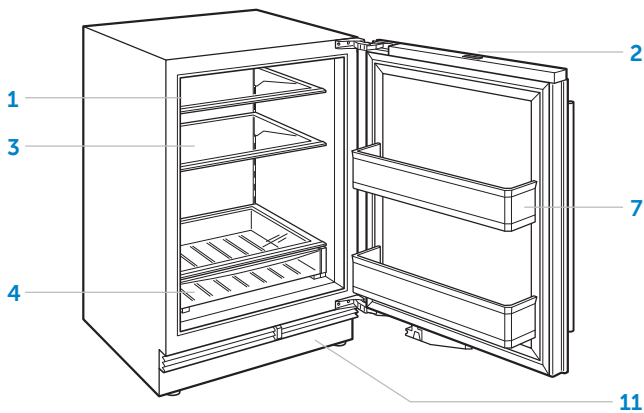
PROPOSITION 65 FOR CALIFORNIA RESIDENTS

Cancer and Reproductive Harm—
www.P65Warnings.ca.gov

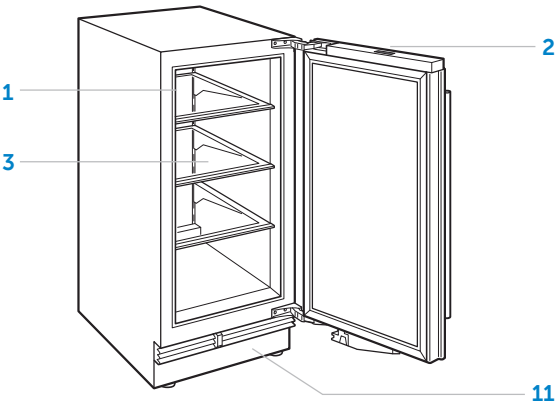
Designer Series Undercounter Features

FEATURES

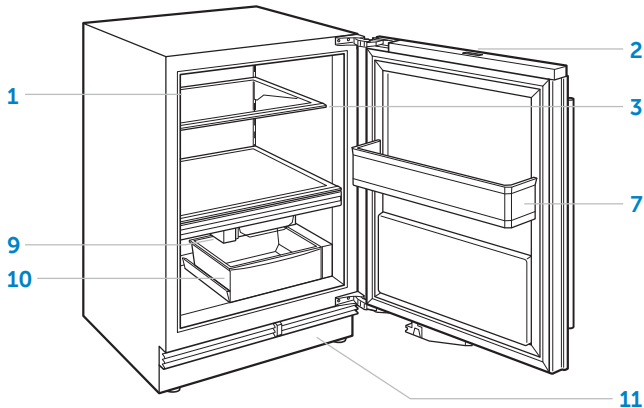
1	Product Rating Plate
2	Interactive Control Panel
3	Glass Shelves
4	Refrigerator Drawer
5	Upright Beverage Shelf
6	Multipurpose Shelf
7	Door Shelves
8	Full-View, UV-Resistant Glass Door
9	Automatic Ice Maker
10	Ice Bin
11	Condenser (behind kickplate)



24" All refrigerator

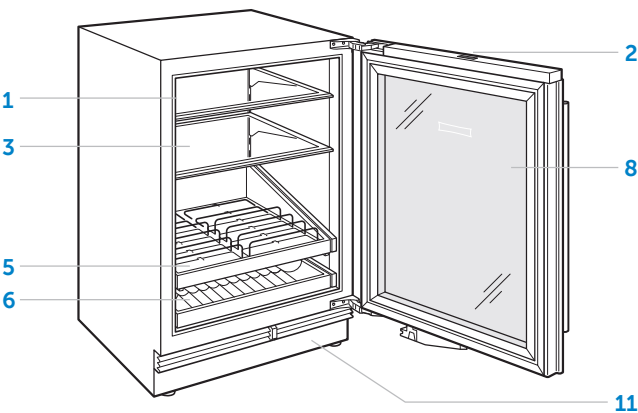


15" All refrigerator (solid door shown)

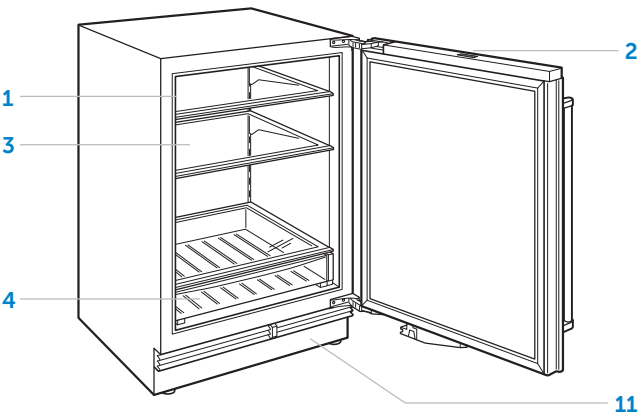


Combination

Designer Series Undercounter Features



Beverage center



Outdoor all refrigerator

Controls

For initial start-up, touch and hold ⓘ POWER on the interactive control panel display. Refer to the previous illustrations for location of the control panel.

The recommended temperatures are preset at 0°F (-18°C) for a freezer, 38°F (3°C) for a refrigerator. The temperatures can be adjusted in one-degree increments. The combination model has two temperature zones. The all refrigerator and beverage center models have one temperature zone.

To adjust the temperature for a unit with two temperature zones, touch the temperature shown next to the corresponding zone icon. Refer to the illustrations.



Dual-zone refrigeration display



Single-zone refrigeration display

SETTINGS

To access the Settings menu, touch ⚙ on the control panel display.

SETTINGS

- ⓘ Turn off the unit
- ⏮ Rotate display configuration
- 🧊 Turn ice maker and max ice feature on or off*
- 💡 Turn accent lighting on or off and adjust brightness and select soft on duration
- 🔔 Turn door alarm on or off and set duration
- 📶 Turn connect on or off
- ★ Turn Sabbath on or off
- °C/°F Adjust temperature units
- 🔊 Adjust alarm volume and tone
- 🌐 Select language
- 🔧 View troubleshooting and service information

*Not available on all models.

Connect This Appliance

Connect this appliance to remotely monitor and control it. Connecting requires a wireless router, an Internet connection with a network name and password, and a compatible mobile device. There is no limit to the number of appliances you can connect to an account. Connect products from multiple homes to the same account. Connecting appliances is optional.

Connect today to:

- Receive alerts, status updates and routine maintenance notifications.
- Streamline everyday tasks with the help of remote controls and voice commands.
- Quickly access user manuals and cleaning and maintenance tips.

To connect:

- 1 Download the free Sub-Zero Group Owner's App from the Apple App Store or Google Play.
- 2 With Bluetooth® enabled on the device, stand within a few feet of the appliance, open the app, and follow the on-screen instructions.
- 3 Log in or create an account.
- 4 Tap Add An Appliance or tap + in upper right of the screen to add appliances. To identify which appliance to pair, open the appliance door.
- 5 Tap + next to the appliance to select it. If identical appliances appear, an additional step identifies which appliance to pair.
- 6 Tap Pair Via Bluetooth®. Wait for setup to complete, then tap Set Up Your Appliance For Pairing.
- 7 Tap Choose a Network on the Connect Your Appliance to Wi-Fi screen.
- 8 Select the home Wi-Fi network and enter the network password.
- 9 Tap Turn on Notifications to allow notifications about the appliance (for example, door left ajar).
- 10 Tap Done on the Success screen to complete the setup.

Refrigerator Storage

GLASS SHELVES

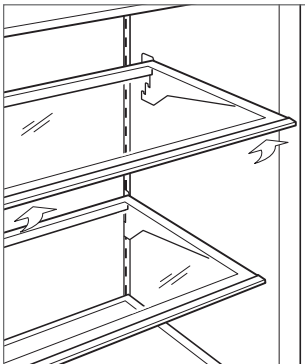
The number of shelves is dependant on the height of the unit. 34½" (876) tall models have two shelves and 32½" (826) tall models have one.

To remove or adjust a glass shelf, tilt up, then lift up and out. To reposition, insert the shelf in the tracks along the back wall, then lower the front until it locks into position. Refer to the illustration below.

IMPORTANT NOTE: Use care when handling glass shelves to prevent breakage or scratching of the interior.

⚠ CAUTION

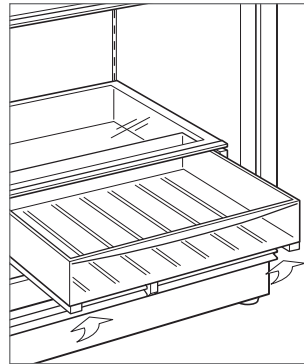
Warm glass shelves to room temperature before immersing in warm water.



Glass shelf removal

REFRIGERATOR DRAWER

To remove, pull the refrigerator drawer forward until it stops. Lift the front of the drawer slightly and pull straight out. Refer to the illustration below. To reinstall, engage the drawer into the side rails and slide back into position.



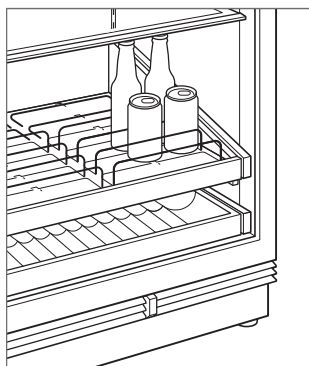
Drawer removal

Refrigerator Storage

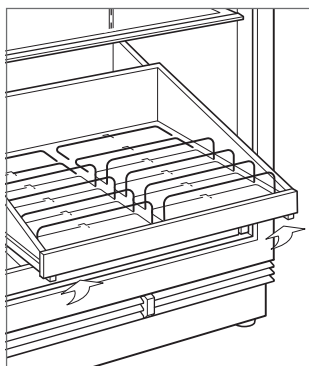
UPRIGHT BEVERAGE SHELF

Adjustable gates can be raised to keep items snugly in place. When raised, the distance between the gates is 2½" (64). To raise, lift the gate up. For clear shelf space, lower gates into the recessed areas. Refer to the illustration below.

To remove, pull the shelf forward until it stops. Lift the front of the shelf slightly and pull straight out. Refer to the illustration below. To reinstall, engage the shelf into the side rails and slide back into position.



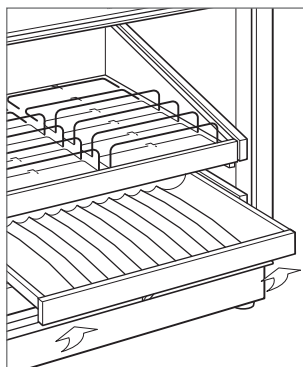
Upright beverage shelf



Upright beverage shelf removal

MULTIPURPOSE SHELF



To remove, pull the shelf forward until it stops. Lift the front of the shelf slightly and pull straight out. Refer to the illustration below. To reinstall, engage the shelf into the side rails and slide back into position.




Multipurpose shelf removal

Ice Maker

To initiate ice production:

- 1 Touch .
- 2 Touch  to select on, max ice, or off.

After initial start-up, discard the first few batches of ice. The ice may contain impurities from new plumbing connections.

Max ice increases ice production up to 30% for a 24-hour period.  will be visible in the display.

The ice bin is removed by pulling straight out. If ice is not used regularly, it may fuse together. To avoid, discard the ice and allow the ice maker to replenish.

Sabbath

This appliance is certified by Star-K to meet strict religious regulations in conjunction with specific instructions found on www.star-k.org.

Sabbath mode automatically turns on the interior lights at a reduced brightness. The lights stay on when the door is closed. The lights cannot be turned off in Sabbath mode.

Sabbath mode automatically turns off after 74 hours. All lighting preferences return to the previous setting when Sabbath mode is turned off.

To turn on Sabbath:

- 1 Touch .
- 2 Touch and hold  for 3 seconds.



To turn off Sabbath:

- 1 Touch and hold  for up to 10 seconds.

Lighting



SOFT ON LIGHTING

To adjust or turn off soft on lighting:

- 1 Touch .
- 2 Touch .
- 3 Touch 0, 2, or 4 seconds to select desired setting.

ACCENT LIGHTING (GLASS DOOR MODELS)

To adjust or turn off accent lighting:

- 1 Touch .
- 2 Touch .
- 3 Touch Hi, Med, Lo, or Off to select desired setting.

Cleaning

STAINLESS STEEL EXTERIOR

Use a nonabrasive stainless steel cleaner and apply with a soft lint-free cloth. To bring out the natural luster, lightly wipe the surface with a water-dampened microfiber cloth followed by a dry polishing chamois. Always follow the grain of stainless steel.

INTERIOR CLEANING

To clean interior surfaces and all removable parts, wash with a mild solution of soap, water, and baking soda. Rinse and dry thoroughly. Avoid getting water on the lights and control panel.

Use a standard glass cleaner to clean the UV-resistant glass door.

⚠ CAUTION

Do not use vinegar, rubbing alcohol, or other alcohol-based cleaners on any interior surface.

VACATIONS

For extended vacations, turn power off at the control panel. Empty the unit and block doors open slightly to let fresh air in and keep the interior dry.

CONDENSER CLEANING

⚠ CAUTION

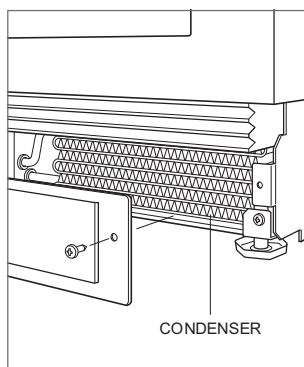
Before cleaning the condenser, turn power off to the unit. Wear gloves to avoid injury from sharp condenser fins.

The condenser is located at the bottom of the unit, behind the kickplate. Remove the kickplate by extracting the two mounting screws. Use a soft bristle brush and vacuum to remove dust and lint from the condenser. Clean the condenser every 6–12 months. Refer to the illustration below.

IMPORTANT NOTE: To avoid damaging the condenser fins, vacuum in the direction of the fins.

⚠ CAUTION

Failure to clean the condenser could result in temperature loss, mechanical failure, or damage.



Condenser location